

# Class Messenger Quick Reference Guide

## for Parents

### 1 What is Class Messenger?

- **Class Messenger** is a private messaging service that keeps Teachers, Parents and Students in sync. It's like if you took all the good parts of Twitter, texting, email, blogging, newsletters, permission slips, Survey Monkey and Instagram and rolled it into one application specifically for education. It's available wherever you are on a mobile device or on a tablet or computer. We use push notifications, a web application, email and text messaging so every single person can use it with virtually no effort.
- **It makes communication easier & better** We make it easy to send messages and importantly, make it almost impossible to have them get missed on the other end.

#### ✓ Why should I use it?

Parents are being bombarded with the 'next' thing in tech every school year. We have lots of reasons but here's our best shot as why you should use Class Messenger:

- You'll ensure you get every message from your Teacher in one place
- We'll send you your messages any way you want...in our app, to your email...even text messages
- It's two way messaging so you can send the Teacher a private note
- No other Parents or Students will see your information or any of your messages

#### ✓ Technical Requirements

As a Parent, you do NOT need access to a smartphone or even a computer. Here's a rundown of how you can get your messages:

- **Web based** Any computer with a browser.
- **Mobile** People using Apple products (iphones, iPads) have an app they can download. Android, same thing. This is the best and more convenient way to use the service.
- **Just want an email or text?** No worries. You'll start getting your messages immediately if the Teacher has signed you up directly to your email or phone...you can go online later and get our FREE app if you like.

<p>✓ Better than Twitter and Blogs</p>	<p>It drives Parents crazy trying to keep up with ‘where’ all the information about their child’s class is. When you use Class Messenger, it all comes straight to you in quick short messages.</p> <p>No more hunting around a blog to MAYBE find that picture of your son on the field trip. No more ‘where’s that permission form’ that got lost (because Teachers can attach documents). Your Teacher is using the service to make sure everyone knows what’s going on all the time without making it harder to keep up.</p>
<p>✓ 30 second use cases</p>	<p><b>Homework:</b> If we make it easier for Teachers to send the reminders, and easier for the Parents to not lose the messages, more homework is going to get done right and on time.</p> <p><b>Pictures from the Classroom:</b> Think of all the moments that can be captured now with an easier private communication service.</p> <p><b>Volunteer for the trip to the zoo:</b> Instead of hoping Students remember to ask, you can Volunteer with a quick check of a box or even vote in a Survey.</p> <p><b>Individual follow up:</b> you can privately respond to Teachers and they get it instantly as well as have a log of all messages so nothing gets lost.</p>
<div style="display: flex; align-items: center;"> <div style="background-color: #4a86e8; color: white; border-radius: 15px; padding: 10px 20px; display: flex; align-items: center; justify-content: center;"> <span style="font-size: 2em; margin-right: 10px;">2</span> <h2 style="margin: 0;">Getting Started</h2> </div> <div style="margin-left: 20px;"> <p>There’s not much you need to do. In fact, you may already be receiving messages already which means your Teacher may have already set you up. If not, all you need to do is search for your class on our website or app and use the Sign Up process. This will create an account for you (so you can attach other Classes in the future) and give you the best possible experience. If you need to find out your Class details...contact your Teacher...they have them.</p> </div> </div>	
<p>✓ Download the app</p>	<p>We have free Apple and Android apps that make Class Messenger an even better experience. You can turn on ‘Push’ notifications so each message comes instantly to your device.</p>
<p>✓ Access anywhere</p>	<p>No more ‘where is that message’. With your Class Messenger account you can log into any browser at any time and see your message log. How convenient is that going to be for showing off a picture from the class to your spouse or answering a volunteer request from someone else’s house?</p>
<p>✓ Add more Classes</p>	<p>Class Messenger gets even better when you encourage other Teachers to start using the service. All your Classes can be in one place.</p>

## 3 FAQ

We provide a full (and growing) set of FAQs on our website.

Anyone can send us a question at [support@classmessenger.com](mailto:support@classmessenger.com) to get more help.

✓ Cost?

- The service is 100% free of charge. We may in the future launch additional features that are optional for a small fee but the basic messaging product costs nothing to use.

## Privacy? Advertising?

Our full Privacy Policy is online. We put no advertising in our product. We protect your Teacher's info by not displaying their phone number or email anywhere. Only your Teacher will see your information and messages.

✓ Who can use it?

Anyone. Our software has been tested across all the popular browsers and on mobile devices running Apple's software and Android. Use it from your desk or from your pocket. We turn all your messages into emails or text messages (depending on what your recipients want).